

5 Year Warranty

Quality that comes with a guarantee

In the emerging space of solid-state lighting, customers need to ensure that the products they select come from a source they can trust and depend on. Solid State Luminaires realizes that building this trust requires an intense and focused effort to back up any claims of performance and quality. As substantiation of our commitment, we offer an industry leading 5 year limited warranty.

Solid State Luminaires warrants all products free from defect in manufacturing under normal and proper storage, installation, and use for a period of 1 year from the date of shipment. Auxiliary equipment (ballasts, transformers, etc.) used as components of an Solid State Luminaires product but manufactured by others carry the warranty of the manufacturer of said components. Our guarantee liability extends only to the repair or replacement of the defective part, and no labor charges for correction of the defect by repair or replacement will be paid by Solid State Luminaires unless prior written authorization has been granted by an authorized Solid State Luminaires representative. Solid State Luminaires shall not be liable for consequential damages or cost of removal and reinstallation of its products. Buyer shall pay for all shipping charges to and from Solid State Luminaires's factory in Illinois for the return and repair or replacement of the product. This warranty shall not apply to damage caused by shipping, improper installation, improper lamping, improper maintenance, product modification, abuse, or misuse of the product. Solid State Luminaires shall not be liable for damages that result from deliveries that do not occur within a purchaser's or customer's specified time frame or for any delay or default in delivering products where occasioned by any cause beyond Solid State Luminaires's control including but not limited to embargoes, shortages of labor, raw materials, or fuel, fires, floods, accidents, acts of war or other similar causes.